

## *facilitated* LEARNING

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*Design and Facilitation for Work Group Performance and Development*

### **EDWARD J. LANNERT**

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Ed Lannert is a cross-cultural trainer and coach specializing in performance management consulting and coaching for job readiness in multicultural organizations. He provides support to not-for-profit international organizations and businesses to orient staff for work on diverse teams and preparing them for international assignments.

Ed's coaching expertise is founded on his years of service within intercultural and international organizations, starting with a deployment in Nigeria as a member of the United States Peace Corps. He had a career in UNICEF working and/or living a decade each in the Middle East, Asia, and Africa. His leadership roles embraced Director of Human Resources, Regional Director for the Middle East and North Africa, Representative to Egypt, and Director of Planning and Evaluation. These assignments covered a broad portfolio of projects requiring a mix of cross-cultural skills, expertise and capabilities. He has a strong track record and interest in people development including the use of personal development assessment tools, the design of instructional materials and training events, workshop and meeting facilitation, and ongoing coaching of senior managers around performance management issues in a diverse workplace.

Ed is on the faculty of Mercy College (New York) in the Master of Science Program in Organizational Leadership as instructor for Transformational Leadership and Leading Diverse Teams.

Ed is a graduate of Harpur College-State University of New York, and earned his Master's degree in History at the University of Wisconsin in the United States. He is also a graduate of more than 400 hours of continuing professional education in leadership and human resources development and diversity management.